Navigating OPWDD Services?
We're Here to Help

The Intellectual and Developmental Disabilities Ombudsprogram, also known as IDDO, provides independent guidance and advocacy.

Call our statewide helpline, open **Monday to Friday, 9 AM to 5 PM.**



We are free and private
Call us at
1-800-762-9290
or Email us at iddo@cssny.org

What does IDDO do?

The IDDO can help you:

- **Get information** about services and the supports offered through OPWDD.
- Connect you to **OPWDD's Front Door.**
- Support you and advocate with you alongside your providers, **Fiscal Intermediary**, Care Manager, **Care Coordination Organization** or anyone else who supports you.
- Advise you on how to **file a complaint**.

IDDO
Intellectual and Developmental Disabilities Ombudsprogram

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The Center of it ALL

PROUD PARTNER UJA Federation NEW YORK

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